

Title of course: **Resolution of Multicultural Conflicts**

Lecturer: dr Ewa Dąbrowa

Teaching language: English

Course description:

The aim of the course is to equip participants with the theoretical foundations and practical tools necessary for the prevention and resolution of conflicts in multicultural groups. It is also intended to support those involved in facilitating training or educational activities related to conflict resolution—both in intercultural contexts and more broadly—in a world marked by social tensions and global uncertainty.

The course focuses on the specific characteristics of intercultural conflicts, examining their underlying causes and potential consequences. Particular attention is given to the role of cultural differences and intercultural communication in shaping conflict dynamics.

Participants will become familiar with key theoretical approaches, as well as practical methods for addressing and resolving conflicts in culturally diverse settings. The course will also present strategies and tools for preventing intercultural conflicts in both educational and non-educational environments.